

OUR

MISSION?

To protect you by enforcing the *Real Estate Brokerage Act*.

OAC  Q

inform + protect

QUESTIONS?

The *Real Estate Brokerage Act* allows you to benefit from several protections when you buy, sell, lease or finance a property through a professional authorized by the OACIQ.

Questions about your real estate transaction?

Info OACIQ will assist you and direct you to the appropriate resources.

*Can I cancel
my promise
to purchase?*

*Does a broker have
the right to solicit me
if I sell my home by
myself?*

*I don't understand
a clause in
my contract*



450-462-9800
1-800-440-7170
info@oaciq.com

PROBLEM?

You have a reason to believe that your transaction was not carried out according to proper practices?

Note that you can report a problem by contacting our **Public Assistance Department**

1

IDENTIFY KEY INFORMATION OF THE PROBLEM

2

GATHER RELEVANT DOCUMENTS

3

FILE YOUR OFFICIAL REQUEST FOR ASSISTANCE

oaciq.com/request-assistance OR assistance@oaciq.com

The Assistance Department's team will take care of your case, analyze the nature of the dispute, decide on the appropriate course of action and guide you throughout the process.

WELL-INFORMED

BETTER PROTECTED

The OACIQ makes a range of tools available to inform you:



oaciq.com



Buyer's/Seller's Guides



Register of authorized professionals



Info OACIQ 1-800-440-7170



OACIQ

ORGANISME D'AUTORÉGLÉMENTATION
DU COURTAGE IMMOBILIER DU QUÉBEC